

# FUNKITS EQUIPMENT DAMAGES AND LOSSES POLICY

At FunKits, we take pride in maintaining our play equipment to the highest standards to ensure a safe and enjoyable experience for all our customers. To help us keep our equipment in top condition, we ask that you adhere to the following policy regarding damages and losses:

## 1. Responsibility

The customer hiring the equipment is responsible for ensuring all items are returned in the same condition they were received. This includes ensuring the equipment is used appropriately and stored securely while in your possession.

## 2. Inspection of Equipment

All equipment will be thoroughly inspected before and after each hire. Any pre-existing damage will be noted prior to hire and confirmed with the customer.

## 3. Reporting of Damage or Loss

Any damage or loss to equipment must be reported immediately upon discovery. Failure to report damage or loss may result in additional fees.

## 4. Charges for Damage

If equipment is returned with any damage that goes beyond normal wear and tear, the customer will be responsible for repair or replacement costs. Repair costs will be determined based on a professional assessment, and replacement costs will be charged at the current market value of the item. If the damage renders the item unusable for future hires, FunKits may charge for the loss of hire revenue until the equipment is repaired or replaced.

## 5. Charges for Loss

If an item is lost or not returned, the customer will be charged the full replacement cost at current market value. FunKits reserves the right to charge for any related loss of hire revenue due to the loss of equipment.

## 6. Payment Terms

Any charges for damage or loss will be invoiced within 7 days of the equipment return. Payment must be made in full within 14 days of receiving the invoice. Late payments may incur additional fees.

## 7. Disputes

Should there be any dispute regarding damages or charges, FunKits will conduct a thorough review and offer mediation if required. All efforts will be made to resolve disputes fairly and promptly.

## 8. Security Deposits

FunKits requires a \$150 security deposit for each hire. The deposit will be refunded in full if the equipment is returned in the same condition as it was hired.

We appreciate your cooperation in helping us maintain the quality and safety of our equipment, ensuring that every child can continue to enjoy a fun and memorable play experience with FunKits!